



ZAMBIA TOURISM AGENCY

P.O. Box 30017, LUSAKA, ZAMBIA

Abacus House, Stand No. 2338, Kabelenga Road, Boma Area, Lusaka

Tel: +260 211 229 087/90, Fax: +260 211 225 174, Email: info@zambia.travel

PRESS RELEASE

FOR IMMEDIATE RELEASE

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Zambia Tourism Agency Awards Star Grading to 36 Accommodation Establishments.

LUSAKA – The Zambia Tourism Agency (ZTA) has awarded 36 accommodation establishments with Star grading across the country to ensure quality assurance in the provision of hospitality services.

Grading accommodation establishments is critical in ensuring that they meet the minimum requirements for a specific star rating.

Through statutory Instrument No. 14 of 2018, ZTA is mandated to grade accommodation establishments to ensure that standards are upheld. It is also a strategic tool that fosters market trust, attracts investment, and enhances Zambia's appeal as a global tourism destination.

Speaking during the Star grading awards ceremony in Lusaka, ZTA Board Chairperson Daan Brink stated that the grading of establishments not only acknowledges excellence but also encourages continuous improvement to enhance their services. Mr. Brink said the star grading ceremony is a reaffirmation of ZTA's shared commitment to quality, compliance, and competitiveness in the tourism industry.

This year, we aim to grade 50 accommodation establishments, and with the ongoing awareness initiatives we are implementing regarding the importance of compliance, we are optimistic about achieving this goal.

As we strive to boost international arrivals to 2.2 million by 2025, ensuring that Zambia is recognized as a star-graded destination will play a crucial role in attracting visitors by offering high standards of service and quality accommodations.

We urge all accommodation establishments to consider becoming a star graded establishment.

Issued by

Hildah Mwape

Manager Communications and Corporate Affairs

hildah.mwape@zta.org.zm

Establishments Awarded Certificates Of Appreciations

No.	Accommodation Establishment	Classification	Star Awarded	Location
1	Mthuzi Nadi	Hotel	1 star	Chirundu
2	The Royal Cashrise	Hotel	1 star	Kabwe
3	Palmwood Hotel	Hotel	2 star	Lusaka
4	Waterfalls Hotel	Hotel	2 star	Chongwe
5	Izu Hotel	Hotel	2 star	Ndola
6	Country 24 Hotel	Hotel	2 star	Lundazi
7	Chimwemwe Hotel	Hotel	2 star	Petauke
8	Villa Executive Hotel	Hotel	2 star	Lusaka
9	Genesis Boutique Hotel	Hotel	3 star	Lusaka
10	Gloria Inn Hotel	Hotel	3 star	Ndola
11	The Urban Hotel	Hotel	3 star	Lusaka
12	Tiffany's Canyon	Hotel	3 Star	Shimabala
13	Best Western Hotel	Hotel	3 Star	Lusaka
14	Radisson Blu Hotel Lusaka	Hotel	4 star	Lusaka
15	Sandy's Creations	Hotel	4 star	Lusaka
16	Golden Peacock Hotel	Hotel	4 star	Lusaka
17	Holiday Inn	Hotel	4 star	Lusaka
18	Neelkanth Sarovar Premiere	Hotel	5 star	Lusaka
19	Intercontinental Hotel	Hotel	5 star	Lusaka
LODGE				
20	Lupande Lodge	Lodge	1 star	South Luangwa National Park
21	Yousha Safaris	Lodge	2 star	South Luangwa National Park
22	The Sissing Sanctuary	Lodge	3 star	Rufunsa
23	Kiambi Safaris	Lodge	3 star	Lower Zambezi
24	Mopani Safari Lodge	Lodge	3 star	South Luangwa National Park
25	Zambezi Junction Lodge	Lodge	3 star	Livingstone
26	Puku Ridge	Lodge	4 star	South Luangwa National Park
27	Kaingu Safari Lodge	Lodge	4 star	Kafue National Park
28	Mukambi Safari Lodge	Lodge	4 star	Kafue National Park
29	Chundukwa River Lodge	Lodge	4 star	Livingstone
30	Chiawa Camp	Lodge	5 star	Lower Zambezi National Park
31	Sungani Lodge	Lodge	5 star	South Luangwa National Park
BUSH CAMP				
32	Mapunga Bush Camp	Bush Camp	2 star	Kafue National Park
33	Old Mondoro	Bush Camp	5 star	Lower Zambezi National Park
SELF CATERING				
34	Eureka Camping Park	Self catering	2 star	Chilanga
35	Mama Tembo Cheza Cottage	Self catering	4 star	Lusaka
BACK PACKER				
36	Fawlty Towers	Backpacker	4 star	Livingstone